

**Interim Designation of Agent to Receive Notification  
of Claimed Infringement**

**Full Legal Name of Service Provider:** SoftAware, Inc.

**Alternative Name(s) of Service Provider (including all names under which the service provider is doing business):** SoftAware Networks, Pacific Netcom, Q-Time, Packet Central

**Address of Service Provider:** 4640 Admiralty Way, Suite 1200, Marina del Rey, CA 90292

**Name of Agent Designated to Receive  
Notification of Claimed Infringement:** Mark S. Cronan, Esq.

**Full Address of Designated Agent to which Notification Should be Sent** (a P.O. Box or similar designation is not acceptable except where it is the only address that can be used in the geographic location):  
4640 Admiralty Way, Suite 1200, Marina del Rey, CA 90292

**Telephone Number of Designated Agent:** (310) 305-0275

**Facsimile Number of Designated Agent:** (310) 305-9165

**Email Address of Designated Agent:** legal@softaware.com

**Signature of Officer or Representative of the Designating Service Provider:**  
Date: April 24, 2000

**Typed or Printed Name and Title:** Richard Gable, President

**Note: This Interim Designation Must be Accompanied by a \$20 Filing Fee  
Made Payable to the Register of Copyrights.**

**RECEIVED**

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